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RECEIVED

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PUBLIC SERVICE
COMMISSION

Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40601

March 5, 2010

RE: Proposed Rate Increase for Louisville Gas & Electric (hereinafter LG&E)

Dear "Commissioners":

As you can see from my letterhead, I am a resident of Louisville, Kentucky and a customer of LG&E. I am writing to protest the proposed rate increase.

LG&E has squeezed profits out of its business over the past years while failing to maintain their "equipment." Any excessive "repair" bills that they suffered as a result of the most recent "natural" disasters in Louisville and the area are due to their own negligence in maintaining their "equipment."

This is a parable to explain my theory of LG&E's mismanagement of their facilities: let's say you leased someone your car for their delivery business. Let's say part of the deal was that they maintain said car, oil changes, tire rotation, simple stuff. This person makes money hand over fist in their delivery business. BUT, they never changed the oil in the car and never did the simple maintenance required for the machine to serve them over the long haul. Suddenly the engine blows up and they look to you to replace the engine. They have made their money, they want you to fix the car so they can make more. They take no responsibility and you are left with a useless hunk of metal.

Please make this stop. Hold LG&E responsible for their failure to maintain. The rest of us have suffered enough.

I would like to participate in the public hearings on this issue and would appreciate notice.

Thank you.

Sincerely,


Vickie Masden Arrowood